



LOS ANGELES COUNTY
COMMISSION ON HIV



Visit us online: <http://hiv.lacounty.gov>

Get in touch: hivcomm@lachiv.org

Subscribe to the Commission's Email List:

<https://tinyurl.com/y83ynuzt>

****The regularly scheduled Consumer Caucus meetings for November 18 and December 9 have been cancelled****

Consumer Caucus Special Virtual Meeting

If you are a person living with or at risk of HIV, we invite you to be a part of a unified effort to help improve HIV prevention & care services in Los Angeles County

**Wednesday, December 8, 2021
11:30am-1:30pm (PST)**

Agenda and meeting materials will be posted on
<http://hiv.lacounty.gov/Meetings>

REGISTRATION NOT REQUIRED + SIMULTANEOUS TRANSLATION IN SPANISH AND OTHER LANGUAGES NOW AVAILABLE VIA CLOSED CAPTION FEATURE WHEN JOINING VIA WEBEX. CLICK [HERE](#) FOR MORE INFO.

TO JOIN BY COMPUTER:

<https://tinyurl.com/afz45adj>

Meeting password: CAUCUS

TO JOIN BY PHONE:

1-213-306-3065 & Access Code/Event #: 2595 897 1438

For a brief tutorial on how to use WebEx, please check out this video: <https://www.youtube.com/watch?v=iQSSJYcrgIk>

**For those using iOS devices - iPhone and iPad - a new version of the WebEx app is now available and is optimized for mobile devices. Visit your Apple App store to download.*

LIKE WHAT WE DO?

Apply to become a Commissioner at <http://tinyurl.com/HIVCommApplication>

For application assistance call (213) 738-2816.



REGISTRATION NOT REQUIRED + SIMULTANEOUS TRANSLATION IN SPANISH AND OTHER LANGUAGES NOW AVAILABLE VIA CLOSED CAPTION FEATURE WHEN JOINING VIA WEBEX. [CLICK HERE](#) FOR MORE INFO.

CONSUMER CAUCUS (CC) SPECIAL VIRTUAL MEETING AGENDA

WEDNESDAY, DECEMBER 8, 2021
11:30 AM – 1:30 PM

TO JOIN BY COMPUTER

<https://tinyurl.com/afz45adj>

MEETING PASSWORD: CAUCUS

TO JOIN BY PHONE: +1-213-306-3065 MEETING #/ACCESS CODE: 2595 897 1438

- | | | |
|------|--|-------------------|
| I. | WELCOME & INTRODUCTIONS (Jayda Arrington, Alasdair Burton & Ish Herrera, Co-Chairs) | 11:30AM - 11:35AM |
| II. | “SETTING THE STAGE” (Cheryl Barrit, MPIA, Executive Director): <ul style="list-style-type: none">• Background & Context• Meeting Objectives• Code of Conduct | 11:35AM – 11:45AM |
| III. | DHSP UPDATE (Mario J. Pérez, MPH, Director, Division of HIV and STD Programs, Los Angeles County Department of Public Health): <ul style="list-style-type: none">• Ryan White Program System Wide Planning• Ryan White Program (RWP) Grievance Process<ul style="list-style-type: none">- RWP vs non-RWP Service Grievance Process- Provider & Client Expectations and Responsibilities• Client Customer Service Improvements<ul style="list-style-type: none">- Identify opportunities for consumer input (Consumer Caucus meetings, monthly OA Stakeholder Call, CA CPG meeting for public comment) | 11:45AM – 12:30PM |
| IV. | DISCUSSION: <i>Opportunity for clients/consumers to share constructive feedback. Comments limited to 2 minutes per person followed by DHSP response to allow for participation from all attendees.</i> | 12:30PM – 1:15PM |
| V. | NEXT STEPS | 1:15PM – 1:30PM |
| VI. | ADJOURNMENT | 1:30PM |